



SMARTFORMS SIMPLIFY THE APPLICATION PROCESS

A powerful online tool that allows organisations to develop, deploy, maintain and effectively collect and process information from customers, employees and other stakeholders. Surveys, feedback collection, business-specific products and services are just some of the uses!

SMARTFORMS

Printing forms off and posting them is now an outdated mode of dealing with applications of any type. Utilising SmartForms, applicants are able to fill out electronic forms for a full range of services, online, at any time of the day or night. For convenience, applications can be resumed at anytime and submitted 24 hours a day, 7 days a week. It can be used for simple forms and complex applications with multiple sections and file uploads. There are tool tips and informative side notes to support and guide users through the process of filling out their form.

Fifth Ocean Technologies is dedicated to navigating business enterprises and government agencies in their journey of digital transformation.

FOR MORE INFORMATION

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Combined with extensive in-built data validation and error checking capabilities, receiving incorrect and/or incomplete forms is significantly reduced. The built-in dictionary gives greater definition to 'grey area' questions enabling greater accuracy.

ELECTRONIC SUBMISSION

Once submitted, users' data is stored and encrypted using industry best practice techniques. Information can only be unlocked by the intended recipient, via a unique electronic key. Users can also have the option of saving their application to a file with an option to print if they prefer.

SmartForms have the ability to integrate with your back-end systems. Processing times are minimised, freeing up valuable staff resources, turn-around times are reduced and customer satisfaction is increased.

OTHER APPLICATIONS

SmartForms is a single application for multiple business uses: public and employee surveys, event registrations,

job applications, service and product wizards, training, customer and product feedback collections, online ordering, electronic tendering, digital content purchase and delivery, support ticketing, insurance applications and claims, licences, permits and other regulatory forms.

Most frequently used solutions are:

- **Product Survey**
A multi-page product evaluation survey intended to collect information about customer impressions, habits and satisfaction.
- **Job Application**
A job application form for a single role. Allows collection of highly structured information about job applicants, fully customisable to your organisation and to the role in question.
- **Event Registration**
For the collection of all data necessary for event registration such as date/time, venue, number of registrants and personal details.

RANGE OF SET-UP OPTIONS

SmartForms provide a variety of deployment options to choose from, thus allowing to align business requirements and operational costs. SmartForms are fit for use by large organisations, government and micro-businesses. Choose between InHouse, Cloud, or fully Hosted Deployment Modes for your SmartForms.

SMARTFORM FEATURES

Evolving the application process from print and post to online instantaneous submission makes good sense. SmartForm make repeat business a no brainer and customer satisfaction is a great way to grow your business.

SmartForm are the holistic approach to business helping your organisation to deliver across the board and reach full potential. SmartForm online applications are easier, faster, user friendly and take care of your budget and the planet.

Printing forms off and posting them is now an outdated mode of dealing with Government Organisations. SmartForm enable users to lodge information via online submission and offer total security, privacy and confidentiality.

Fifth Ocean Technologies SmartForm Platform is easy to navigate and complete; it offers comprehensive guidance and support tools to help you with your application.

Processing time is substantially reduced and it is now easier than ever to fully complete your form because of the inbuilt error checking and data validation.

An application does not need to be completed in one sitting. It can be

saved part way through and stored for retrieval at another time, allowing you to continue from the same point at your convenience. Applications can be prepared and lodged 24x7. Full encryption of your personal information ensures that only you see it until it is lodged.

BENEFITS TO GENERAL PUBLIC

- Online submission
- Environmentally friendly
- User friendly
- Reduced costs associated with printing
- Application can be saved part way through
- Fully encrypted security
- Saved data is encrypted and cannot be accessed by anyone except the original candidate
- Improved privacy and confidentiality
- Quicker application turn-around time from start to finish
- Easy to complete
- Greater accuracy and reliability of information
- Designed with in-built error checking and data validation
- Built in Support tools and tool tips
- In built dictionary provides definitions
- SmartForms are easy to navigate
- Work off smaller pages
- Applications can be prepared and lodged 24x7

BENEFITS TO GOVERNMENT ORGANISATIONS

- Online submission
- Environmental friendly
- Data is imported as it is received
- Fully encrypted security

- Removes the need for repetitious tasks such as data entry and word processing
- Processing time is reduced
- Quicker application turn-around time from start to finish
- Reduced overheads due to streamlining of administration tasks
- Legibility is improved
- Higher levels of form completion
- Greater accuracy and reliability of information
- Designed with in-built error checking and data validation
- Controlled entry
- In built dictionary provides definitions
- Easy to navigate
- Built in tool tips and support tools
- Legal changes are always up-to-date
- Version control
- All SmartForm changes are done in real-time

Changing the application process from manual and snail mail to online and instantaneous makes good sense.

Fifth Ocean Technologies SmartForms transform the user experience and driving new levels of customer satisfaction for your organisation, reducing costs and expanding workflow efficiencies. It's a transformation that also helps green our planet.